Heartland | Cash Register Express

Release Notes 14.1010

Rev 08/2021

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Overview

This document describes the following enhancements and updates:

▸ Payment Processing

▸ Scan Data

▸ Inventory Maintenance

If you have questions regarding the updates described in this document, please contact Cash Register Express Support at 888.319.0521 or DAM@heartland.us.

What's New

The following release notes detail the enhancements we have included in this release. We have divided these by project area.

Payment Processing

PCAM-5393 – CRE PAX A920 Safe Harbor Testing

With this release, we have completed all testing for the PAX Safe Harbor version on the PAX A920 to ensure it works properly with CRE for all previously available card procession functions.
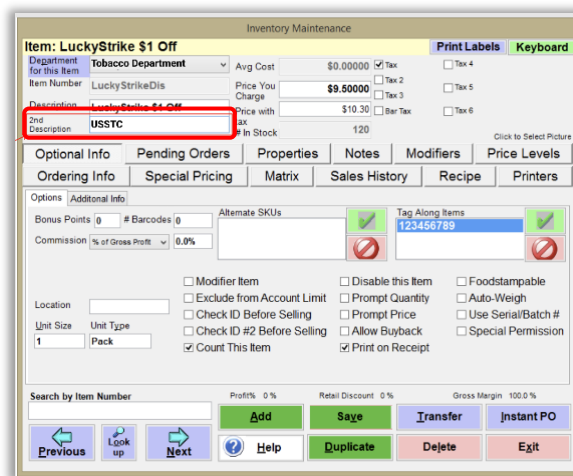
PCAM-5394 – CRE PAX S300 Safe Harbor Testing

With this release, we have completed all testing for the PAX Safe Harbor version on the PAX S300 to ensure it works properly with CRE for all previously available card procession functions.
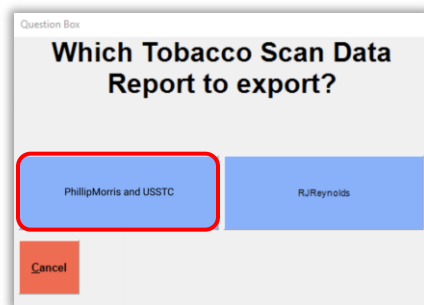
Scan Data

PCAM-4543 – Include USSTC in Tobacco Scan Data Loyalty Program

So that merchants selling USSTC (U.S. Smokeless Tobacco Company) products can take advantage of incentives and reimbursements (as with Philip Morris products), we now include USSTC products in the Tobacco Scan Data Export. In order for items, coupons, and mix 'n' match items to be included in scan data for USSTC, each of these must have **USSTC** as their **2nd Description**.

Regardless of whether a merchant sells one or both of Philip Morris and/or USSTC products, only one export is required. It will contain a line for each captured item and, along with other details, it will denote each as either PM USA or USSTC.

Since both tobacco companies have the same reporting requirements, the format of the export remains as it was previously. We have, however, updated the controls in CRE to include the USSTC brand along with Philip Morris.

For more information on configuring loyalty plans and incentives, please refer to our Tobacco Scan Data Export Guide. (I will link to guide once it's updated.)

Inventory Maintenance

PCAM-5337 – Improve Mix & Match Discount Behavior

With this release, we have improved the way CRE handles **Mix & Match** discounts. If you add a discount level at the bottom of the **Mix & Match** group screen in addition to a discount rule at the top, CRE will disregard the rule at the top and will apply only the bottom discount rule.

If you have defined the rule for the **Price Group Type** section on the top and attempt to enter Discount Level by clicking on **Add Discount Level** button, CRE will show a message as below:

▸ If you click **Yes**, CRE will disregard the rule at the top and apply the bottom level discount.

▸ If you click **No**, and the rule at the top will remain in effect and you will not be able to add the bottom level discount.

If you already have Discount Level added, CRE will disable editing in the **Quantity Required** and **Bulk Price** fields to prevent you from adding data. If you wish to add data to these fields, you must first delete the discount level data, after which the fields will become editable again.

Please note: This feature will work seamlessly only with **Combine Lines** OFF in CRE Setup Screen.